

Annex 1 – TPR Errors by Member Numbers

	September 2018				December 2018				Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	35781	539	1.51	98.49%	36651	408	1.11	98.89	▼
UNDECIDED	4545	650	14.30	85.70%	3964	627	15.82	84.18	▲
DEFERRED	43083	4224	9.8	90.2%	42268	4147	9.81	90.19	▲
PENSIONERS	30257	119	0.39	99.61%	30526	136	0.45	99.55	▲
DEPENDANTS	4654	79	1.7	98.3%	4692	71	1.51	98.49	▼
FROZEN	3674	1719	46.79	53.21%	3724	1240	33.3	66.7	▼
TOTALS	121994	7331	6.01%	93.99%	123479	6630	5.37%	94.63	▼

Annex 2 – Outstanding Queries by Type

	September 2018		December 2018		Trend
	TPR Errors	%	TPR Errors	%	
Age 75 exceeded LGPS eligibility issue	51	0.72%	54	0.75%	▲
CARE pay for 2014-2015 required	10	0.14%	10	0.14%	▼
CARE pay for 2015-2016 required	26	0.35%	23	0.32%	▼
CARE pay for 2016-2017 required	80	1.09%	73	1.01%	▼
CARE pay for 2017-2018 required	169	2.3%	133	1.83%	▼
Casual hours data required	36	0.49%	38	0.52%	▲
Correct FTE Pensionable Salary 16-17 req	0	0.00%	1	0.01%	▲
Historic refund case	834	11.35%	826	11.40%	▼
Leaver form required	510	6.94%	538	7.42%	▲
Missing data on leaver form - escalation	8	0.11%	6	0.08%	▼
Correct Forenames required	10	0.14%	10	0.14%	▼
Correct NINO required	154	2.09%	151	2.08%	▼
Correct address required	5415	73.91%	5356	73.90%	▼
Correct title required ie Miss or Mr	8	0.11%	8	0.11%	▼
Pay Ref required	9	0.12%	11	0.15%	▲
Date joined fund	4	0.05%	4	0.06%	▼
Data required from a previous employer	6	0.08%	6	0.08%	▼
Grand total	7330	100.00	7248	100.00	▼

Common Data

Scheme Specific Data

Annex 3 – Outstanding TPR by status

	TPR Errors Sept 2018	%	TPR Errors Dec 2018	%
1 ACTIVE	539	100.00%	432	100.00%
Age 75 exceeded LGPS eligibility issue	0	0.00%	0	0.00%
CARE pay for 2014-2015 required	10	1.86%	8	1.85%
CARE pay for 2015-2016 required	24	4.45%	20	4.63%
CARE pay for 2016-2017 required	74	13.73%	58	13.43%
CARE pay for 2017-2018 required	159	29.5%	111	25.69%
Casual hours data required	27	5.01%	25	5.79%
Correct address required	218	40.45%	186	43.06%
Correct NINO required	5	0.93%	7	1.62%
Correct title required ie Miss or Mr	0	0.00%	0	0.00%
Leaver form required	5	0.93%	0	0.00%
Pay Ref required	7	1.0%	10	2.31%
Correct hours format required	0	0.00%	0	0.00%
Correct FTE Pensionable Salary 16-17	0	0.00%	0	0.00%
Correct date of birth required	0	0.00%	0	0.00%
Correct Forenames required	0	0.00%	0	0.00%
Date joined fund required	4	0.74%	2	0.46%
Data Required from a previous employer	6	1.11%	5	1.16%
2 UNDECIDED	650	100.00%	710	100.00%
Age 75 exceeded LGPS eligibility issue	2	0.31%	1	0.14%
CARE pay for 2014-2015 required	0	0.00%	2	0.28%
CARE pay for 2015-2016 required	2	0.31%	3	0.42%
CARE pay for 2016-2017 required	2	0.31%	15	2.11%
CARE pay for 2017-2018 required	10	1.54%	22	3.10%
Casual hours data required	9	1.38%	13	1.83%
Correct address required	106	16.28%	104	14.65%
Leaver form required	505	77.57%	538	75.77%
Pay Ref required	2	0.31%	1	0.14%
Missing data on leaver form - escalation	8	1.23%	6	0.85%
Correct FTE Pensionable Salary 16-17	0	0.00%	1	0.14%
4 DEFERRED	4224	100.00%	4170	100.00%
Age 75 exceeded LGPS eligibility issue	7	0.17%	5	0.12%
Correct address required	4170	98.72%	4119	98.78%
Correct NINO required	47	1.11%	46	1.10%
5 PENSIONERS	119	100.00%	137	100.00%
Correct address required	118	99.16%	133	97.08%
Correct NINO required	1	0.84%	1	0.73%
Age 75 exceeded LGPS eligibility issue	0	0.00%	3	2.19%
6 DEPENDANTS	79	100.00%	75	100.00%

Correct address required	23	29.11%	24	32.00%
Correct title required ie Miss or Mr	7	8.86%	7	9.33%
Correct NINO required	49	62.03%	44	58.67%
9 FROZEN	1719	100.00%	1723	100.00%
Age 75 exceeded LGPS eligibility issue	42	2.44%	45	2.61%
Correct Forenames required	10	0.58%	10	0.58%
Correct title required ie Miss or Mr	1	0.06%	1	0.06%
Correct address required	780	45.38%	789	45.79%
Correct NINO required	52	3.03%	52	3.02%
Historic refund case	834	48.52%	826	47.94%
Grand Total	7330	100.00%	7248	100.00%